



# User Manual

## Front Loading Washing Machine

Model: WM7-12-001IW

WM8-14-001IW

WM9-14-001IW

WM8-14-001IBG

WM9-14-001IBG

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# WARNING

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision. Children of less than 3 years should be kept away unless continuously supervised.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.
- This appliance is intended to be used in household and similar applications such as:
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses;
  - by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments;
  - areas for communal use in blocks of flats or in launderettes.
- For washing machines having ventilation openings in the base, the openings must not be obstructed by a carpet.
- Manual loss, Call our service number.
- Water pressure: 0.03-1MPa.
- **CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

## Safety Notifications (Please Must Follow)

- In order to prevent the harm or damage to the user or the person and property of others, please make sure to follow the safety issues.



- The risk of electric shock.

1. Please use 220V-240V, above 10A with ground wire dedicated socket.
2. When inserting and pulling out the power cord please use the plug, please. Don't use the damaged power cord. When the power cord pin is dirty please wipe clean with dry cloth. in time.
3. Do not use the wet hand to insert or pull out the plug.
4. Please pull out the plug when finishing, repairing or cleaning.

- The danger of fire and current leakage

1. Do not allow the washing machine close to the fire, or lighted cigarettes, candles and volatile materials.
2. Please do not sprinkle the water on the control panel of the washing machine.
3. Please do not put the washing machine outside or in a wet place.
4. Please fix the drain pump and make sure the sewer is unobstructed.

- The danger of high temperature

1. When washing in high temperatures, the door glass will be heating. Please do not touch the door glass, especially children.
2. When opening the door after high temperature washing, please wait for the temperature to cool down to a safe level and the door will be unlocked automatically.

- The danger of getting hurt

1. Please handle the carton box after removing, don't let the children touch or eat.
2. Do not allow the children to operate or climb up to the washing machine.
3. Please close the door after use to avoid the children entering the drum.

- The danger of injury

1. Do not put any heavy things on the top of the washing machine.
2. If you want to move the machine, please remember to ask for help.
3. Please do not ask unprofessional people to repair the machine.

- The danger of damage the clothes

1. Please do not wash the clothes which is waterproof, like Raincoat, feather products, sleeping bags
2. Please wash the clothes which can be washed, if you have any doubt, please following the instructions.

- The danger of explosion

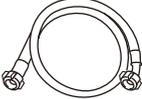
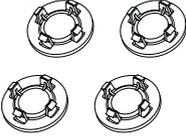
1. Please do not wash the cloths which stained with kerosene, gasoline, thinner, inflammable goods.
2. Please do not wash when there gas leakage.

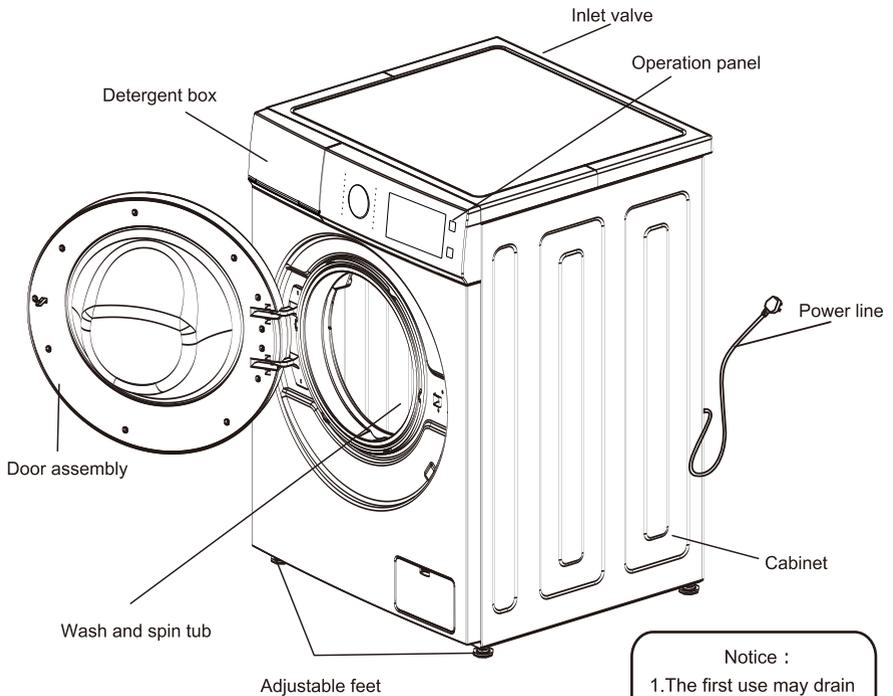
- When pulling out the plug, the lock can be

- unlocked even if there is a lot of water inside. So please check the water level inside before unlocking the door in order to avoid the unnecessary loss.

## Part name

### Attachment specification

instruction	water supply hose	wrench	transportation bolt caps
			



#### Important notice:

- 1.The product appearance and specifications may be varied without notice to raise the product quality.
- 2.The product appearance and specifications may be varied with that of the related energy efficiency test or the related safety test,etc.

#### Notice :

- 1.The first use may drain some water out. It's residual water after performance test, belong to the normal phenomenon.
- 2.After each use, please pull the plug and turn off the faucet to prevent accidental flood or fire.

## Installation instruction

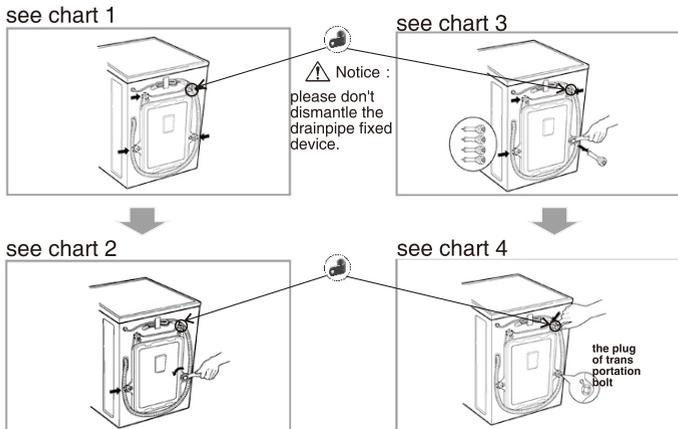
- Make sure the temperature of the places where the washer is installed or placed above 0°C or put it outside.
- Place the washer correctly according to management standards and regulations.
- Keep the base of washer ventilated when it is placed on the ground with carpet.
- There are too much pests in villages. Please keep the surroundings clean because any damages caused by cockroaches or other pests don't belong to warranty.

### Transport bolt

Washers are installed with transport bolt to prevent internal damage in transit.

### Dismantle the transport bolt

1. In order to prevent internal damage in transit, 4 bolts are installed. Before using the washer, dismantle the bolt (see chart 1 ).
- If the bolts are not dismantled, violent vibration, noise and trouble will be caused.
2. Use the attached wrench to loosen the 4 bolts (see chart 2 ).
3. Twist the bolt rubber slightly and then pull out the bolts, keep the bolts and wrench as standby(see chart 3 ).
- The bolts should be remounted no matter when to transport the washer.
4. Use attached stopples to seal the screw holes(see chart 4 ).



## Requires for positions

Horizontal adjustment:

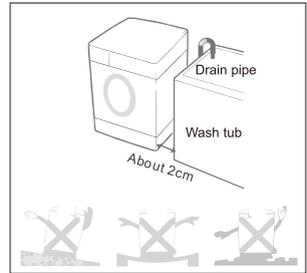
- The slant angle should be less than 1 degree.

Power outlet

- The distance between any side of washer and power outlet should be within 1.5 meters.
- Don't use too many electrical appliances in one outlet.

Environment cleaning

- It's necessary to clean the wall, door and ground.
- Install the washer on a hard and steady ground with floor drain rather than soft blanket or wooden floor.
- Don't put dirty clothes or some other goods on a washer's head cover, otherwise it may impact the normal operation.



## ⚠ Notice

### Power connection

1. Don't use the wiring board or something like that.
  2. If the power lines are damaged, please contact professionals to repair.
  3. After the use of washer, pull the plug and turn the tap off.
  4. Connect the washer with grounded outlet to correspond to the wiring principles.
  5. Place the washer in which is easy to connect the outlet.
- Contact the maintenance center and ask professionals to repair the washer. Laypeople may cause damages and troubles on the washer.
  - Don't put the washer in the place where the temperature is below zero. The pipes will be frozen and break. Moreover, the temperature below zero will damage the programming controller.
  - If move the washer in an environment whose temperature is below zero, please keep the washer at room temperature for a few hours before starting it.

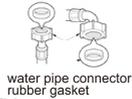
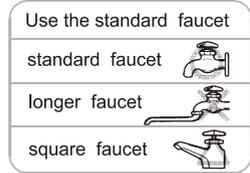
### Grounding introduction

- A washer must have the grounding devices. If a trouble happens, the device can reduce the risk of electrical shock. The device is equipped with a cable (including a wire and a grounded plug). The grounded plug must be inserted in an appropriate outlet. If you want to know if the washer is grounded correctly, please contact with professional maintenance staff. If the plug can't match with the outlet, please don't change the plug by yourself.
- Once your washer smokes or emits an odor, please cur the power and contact with professional maintenance staff.

**Washers should be connected with water inlet. Please use attached new plumbing rather than the old.**  
**In order to ensure the quality, water injection tests are carried out before the washer leaves factory, so there may be water inside the internal tub, door seals and door panel, which are normal.**

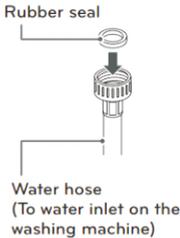
**Water inlet connection**

- 1.The pressure of supply water should be between 30kPa and 1000kPa.
  - 2.Don't abrade the screw thread when connect the inlet pipes with valves.
  - 3.Please install dropping equipment if the pressure of supply water surpasses 1000kPa.
- Two seals are supplied in the connectors of both ends of the pipe to prevent water leaking.
  - Turn on the tap and check if the connectors leak.
  - Check the pipes regularly. Please change them if necessary.
  - Make sure the pipes don't be damaged or twine with each other.



**The connection of inlet pipes and taps**

**1** Check the rubber seals on both sides of the hose.  
 -insert a rubber seal into the threaded fittings on each hose to prevent leaking.

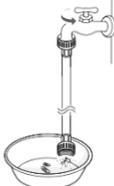


**2** Connect the water supply hoses to the water faucets tightly by hand and then tighten another 2/3 turn with pliers.  
 -Connect the blue hose to water faucet.

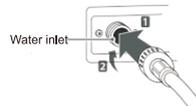


**⚠ WARNING**  
 • Do not overtighten. Damage to the coupling can result.

**3** After connecting inlet hose to water faucets, turn on the water faucets to flush out foreign substances (dirt, sand or sawdust) in the water lines. Let water drain into a bucket, and check the water temperature.



**4** Connect the hoses to the water inlet tightly by hand and then tighten another 2/3 turn with pliers.



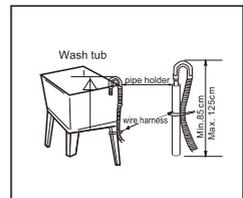
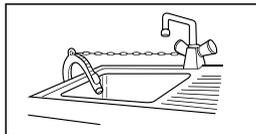
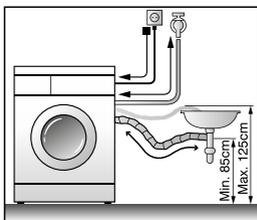
**⚠ WARNING**  
 • Do not overtighten the hoses. Overtightening can damage the valves resulting in leaking and property damage.

**5** Check for leaks by turning on the faucets. If water leaks, check steps 1 to 4 again.

- Such washing machine is designed for home appliances, please do not install it on ship, traveling truck or plane.
- Please turn off the stopcock if long time out of use.  
( e.g vacation)
- Please remove plug and cancel door lock function to avoid child locking himself/herself inside.
- Packing materials(e.g film, foam) could harm child's safety and cause asphyxia! Attention: MAKE ALL PACKING MATERIEALS OUT OF CHILD REACH.

### Install drain-pipe

- Please fix the drain-pipe by a lifting rope.
- For the sake of lightening damage of leak towards ground, please place the drain-pipe correctly.
- In order to avoid siphon,the height of drain-pipe should between (0.85m-1.25m),moreover, the terminal of is should not be placed in water.
- If the drain-pipe is too long, please do not force to insert it into washing machine, which would cause abnormal noise.  
(Please check sketch map next page)



The instruction of installation of pipe

### Horizontal Adjustment

- To avoid noise and vibrate by adjusting washing machine level. place it at the room corner preferably.
- If ground not level, please adjust alignment pins. Do not put wood pieces or something like, please make sure four alignment pins touch ground tightly, and machine level completely.

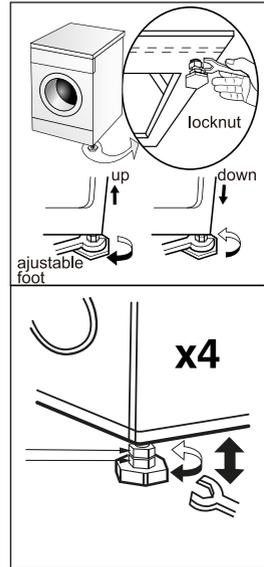


- Adjust adjustable feet

Adjust the adjustable feet to make sure the washing machine is in balance, which can be placed on the ground steadily. After settling, screw the locknut to guarantee. Do not place the washing machine in the platform, which is higher than the ground, in order to prevent the machine from falling down because of other accidents.

- The diagonal check

Applying force downward on the diagonal of the washing machine, the washing machine should not shake. (both diagonals need to be checked, if the washing machine shakes, must readjust the adjustable foot.)



## Methods of Door Lock and Remove

### Door locking / unlocking

- The door will lock automatically after a laundry program starts. At this time, the door lock lamp is on.
- Press the “start / pause” key, and wait for a few seconds after the washing / dewatering tub stops rotating. If the door opening conditions are met, the door lock will be released automatically, and the display screen shows that the door lock light is off.
- The door cannot be opened either during high temperature operation or under high water level in washing.
- Foam overflowing if open the door during operating, please catch foam with towel.
- When the door cannot be opened, the emergency door opening device can be used in case of emergency.

## The Usage Method of the Detergent Box

**Synthetic Detergent Powder** 

- Please dissolve detergent (e.g soap pieces) before putting into detergent box.

**Liquid detergent. Bleach** 

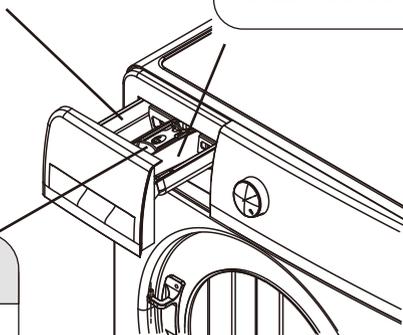
- Please use detergent with less foam.
- Please use two times water to dilute the concentrated type detergent before putting into detergent box.

**Softener** 

- Please put softener before washing, which will pour into drum automatically when last patch happening.
- When using concentrated type softener, please dilute it with appropriate water.
- Do not exceed MAX mark.

**Prewashing Detergent** 

- Please put moderate detergent after selecting Pre-washing function if cloths is too dirty.



The above picture is just for reference, the detailed information should be based on the real product!

- Use special detergent.
- Do not use too much detergent which will cause too much foam and affect washing quality or will cause malfunction.
- Select detergent according to cloths variety, color, water temperature and contamination level.
- Please use moderate detergent to get washing effect and protect environment.

### The Recommendations on detergent use at the various temperatures

- When washing heavily soiled whites, we recommend using cotton programs of 60°C or above and a normal washing powder (heavy duty) that contains bleaching agents that at medium/high temperatures provide excellent results.
- For washes between 40°C and 60°C, the type of detergent used needs to be appropriate for the type of fabric and level of soiling. Normal powders are suitable for “white” or colour fast fabrics with high soiling, while liquid detergents or “colour protecting” powders are suitable for coloured fabrics with light levels of soiling.
- For washing at temperatures below 40°C we recommend the use of liquid detergents or detergents specifically labeled as suitable for low temperature washing.

## Function Introduction of Operating Panel

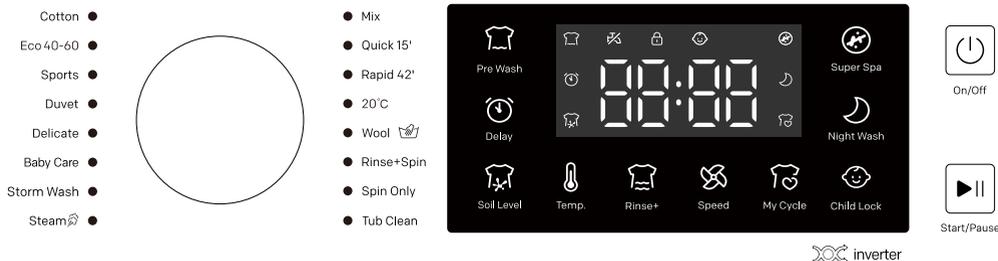


Image shown here is indicative only. Actual product you receive may differ.

### 1. On/Off Button

- Turn power ON/OFF.
- When procedure finish, press On/Off to cut off power.

### 2. Start/Pause Button

- Press it to start operating
- Press it to pause during operation, press again to continue.

### 3. Program Knob

- Select program according to variety and contamination of cloths.

### 4. Pre Wash Button

- If the cloths are too dirty, you can choose this program before washing.

### 5. Super Spa Button

- It means long-time washing at high temperature, and is suitable for the clothes, bedding and plush toys with high sterilization requirements and sensitive to mites and pollen

### 6. Delay Button

- Delay Time
- Delay time refers to the period from appoint to end .
- If want to cancel the function, push power button.

### 7. Temp. Button

- Select water temperature according to the variety and contamination degree.
- Different procedure, different water temperature range, some no choice.

### 8. Rinse+ button

- When push the power button to start the machine and select the program, you can choose the times of rinse by this button, which can make better washing performance.

### 9. Speed button

- When push the power button to start the machine and select the program, you can choose different spin speed.

### 10. My Cycle button

Set or call up common programs and parameters

- Memory saving: long press the “memory key” after startup to save the parameter configuration.
- Memory call out: press the “memory key” after next startup to call out the previously saved parameters for rapid setting.
- After the memory saving or call out, the memory icon light (heart-shaped icon ) above the memory key under the nixie tube will light up.
- In case of memory saving, issue “Ding Dong” sound twice; In case of memory call out, make three “Ding Dong” sound in triple.
- Memory saving function only saves one of the most commonly used or preferred modes, with no saving of more than one parameter configuration.

### 11. Child-Lock button

- Press it to guard against child operating.
- Child-Lock operating, other buttons unavailable except “ On/Off ”.

### 12. Night Wash button

- When washing at night, selecting this function can turn off the sound of the buzzer and reduce the default speed to reduce the washing noise.

### 13. "Soil Level" button

- Customer can select this option based on the clothing soiled level, the function will be enabled when be selected, and program will automatically control the washing time and rhythm.  
soil level has 3 levels(normal,heavy,extra heavy),normal→heavy→extra heavy→default(option light off)is a completed cycle.

#### 14. Water inlet fault icon

- Washing machine water inflow timeout alarm.

#### 15. Display Screen

- To display the remaining time or delay time, remaining time gradually reduce in accordance with the washing.
- To display temp , delay time, rinse times, spin speed, when you adjust these options.
- During the process of washing, if there is a abnormal phenomenon, the screen will display the error code accordingly.
- If the remaining time is different with the real time, the program will adjust according to the real situation. It is not an error.

## The introduction of function and program

### Usage of routine clothes

#### 1.Preparations

- Open the door put clothes in and closes the door.
- Pull out the detergent box, add detergent and close the box.
- Connect the inlet pipes and make sure the tap turned on.

#### 2.Press the On/Off button

#### 3.The programs can be selected according to requirements.

#### 4. According to the need, push corresponding button to set water temperature, rinse times, spin speed, delay time and washing mode.

#### 5.Press Start/Pause button and begin to wash.

#### 6.When all operations finished, the buzzer emits a noise.

- Open the door to get cloths out.
- Unplug and turn off the stopcock.

- If you want to change the current setting during the process of washing, please push "Start/Pause" button first and stop washing, then push button to reset.

## **Cotton Program**

This program is suitable for the clothes which are moderate or mild dirty, like cotton, beddings, underwear, towels and shirt, etc...

- When the washing machine washing towel, the yarn will be squeezed, washing will get rough surface, using the fiber softening agent, to prevent this kind of phenomenon happens to the greatest extent.

## **Sports Program**

Wash the machine- washable sports clothes

## **Duvet Program**

The cloths have the machine-washable mark, like bedding, bed sheets, curtains, etc

- The electric blanket and carpet cannot be washed.(It will damage the machine and clothes).
- Put the clothes in the washing drum properly and uniform when spinning, in order to avoid large vibration.
- Heavy clothes cannot be entanglement ,need to put inside the washing machine after shaking loose.
- Uneven clothes can lead to not spinning , take out clothes, shake them off and put them in again.

## **Delicate Program**

Washing gauze, silk underclothes.

## **Baby Care Program**

This program is to wash infant clothing, allergy people clothing and clothing need high temperature bacteria suppression mite.

- When taking out of clothes, please pay attention to the internal heating steam. To avoid scald, Open the door to exhaust first, and then remove clothes.

## **Storm Wash Program**

Storm wash reduces laundry process by increasing beat frequency, reducing dwell time, which shortens the laundry time by about 30%, making the most of efficiency utilization.

## **Steam Program**

The steam function is activated to have the inner drum environment heated, leading to the improvement on washing performance and dirt reduced.

## **Mix Program**

This function can be used to wash mix clothes like cotton, synthetic and soon (please do not mix wash the clothes that easily rub off).

- Please separate white or bright color clothes from dark clothes.

## **Quick 15' Program**

To wash clothes that are changed frequently, not too dirty and thin clothes

## **Rapid 42' Program**

To wash clothes that are changed frequently, not too dirty and thin clothes

## **20°C Program**

Wash minor stains

## **Wool Program**

Wash wool fiber texture, such as machine washable wool fabrics, etc.

- After washing completed, take the clothes in time, drying, after shaking loose plastic deformation in order to avoid placing time is too long.
- Please separate white or bright color clothes from the dark clothes for washing.
- Using special wool detergent can reduce clothing damage, improve the washing effect.

## **Rinse+Spin Program**

The machine will not wash, only rinse and spin.

- The spin speed can be selected the highest, but the temperature cannot be set.

## **Spin Only Program**

The machine will not wash and rinse, only spin.

- During the process of spinning, the actual spinning speed may be inconsistent with the program speed, which is because the washer adjust the speed according to the balance between clothes.

## **Tub Clean Program**

Clean the inside bucket of the washing machine briefly. Please do not put clothes in it.

## The introduction of washing programs

Model: WM7-12-001IW

Program	Temperature (°C)	Spin Speed (Run/Min.)	Time(m)
Cotton	40°C(cold water,20°C,60°C,90°C)	1000(0,400,800,1200)	75
Eco 40-60	40°C(cold water,20°C,60°C)	1200(0,400,800,1000)	208
Sports	cold water(20°C,40°C)	800(0,400)	44
Duvet	40°C(cold water,20°C)	800(0,400)	88
Delicate	20°C(cold water,40°C)	800(0,400)	48
Baby Care	60°C(40°C,90°C)	800(0,400,1000)	142
Storm Wash	20°C(cold water,40°C,60°C)	800(0,400,1000,1200)	39
Steam	60°C(cold water,20°C,40°C,90°C)	800(0,400,1000)	165
Mix	cold water(20°C,40°C)	800(0,400)	76
Quick 15'	cold water(20°C,40°C)	800(0,400)	15
Rapid 42'	20°C(cold water,40°C)	800(0,400)	42
20°C	20°C	1000(0,400,800,1200)	63
Wool	40°C(cold water,20°C)	800(0,400)	47
Rinse+Spin	—	1000(0,400,800,1200)	17
Spin Only	—	1000(0,400,800,1200)	11
Tub Clean	60°C	800	75

- The eco 40-60 programme is able to clean normally soiled cotton laundry declared to be washable at 40°C or 60 °C, together in the same cycle, and that this programme is used to assess the compliance with the EU eco design legislation;

## The introduction of washing programs

Model: WM8-14-001IW、WM9-14-001IW 、WM8-14-001IBG、WM9-14-001IBG

Program	Temperature (°C)	Spin Speed (Run/Min.)	Time(m)	
			WM8-14-001IW WM8-14-001IBG	WM9-14-001IW WM9-14-001IBG
Cotton	40°C(cold water,20°C,60°C,90°C)	1000(0,400,800,1200,1400)	75	75
Eco 40-60	40°C(cold water,20°C,60°C)	1400(0,400,800,1000,1200)	190	184
Sports	cold water(20°C,40°C)	800(0,400)	44	44
Duvet	40°C(cold water,20°C)	800(0,400)	88	88
Delicate	20°C(cold water,40°C)	800(0,400)	48	48
Baby Care	60°C(40°C,90°C)	800(0,400,1000)	142	142
Storm Wash	20°C(cold water,40°C,60°C)	800(0,400,1000,1200,1400)	39	39
Steam	60°C(cold water,20°C,40°C,90°C)	800(0,400,1000)	165	165
Mix	cold water(20°C,40°C)	800(0,400)	76	76
Quick 15'	cold water(20°C,40°C)	800(0,400)	15	15
Rapid 42'	20°C(cold water,40°C)	800(0,400)	42	42
20°C	20°C	1000(0,400,800,1200,1400)	63	63
Wool	40°C(cold water,20°C)	800(0,400)	47	47
Rinse+Spin	—	1000(0,400,800,1200,1400)	17	17
Spin Only	—	1000(0,400,800,1200,1400)	11	11
Tub Clean	60°C	800	75	75

- The eco 40-60 programme is able to clean normally soiled cotton laundry declared to be washable at 40°C or 60 °C, together in the same cycle, and that this programme is used to assess the compliance with the EU eco design legislation;

Instruction:

- 1.The needed time canbe changed due to water pressure, drain condition, clothing textile,weight, water temperature changing.
- 2.During the process of washing,the time of washing and spinning will be different with the real running time.
- 3.During the process of washing,the real display time will beat according to sensing the weight changing of clothing.
- 4.Due to different weight of clothing and detergent, if the spin speed is too low, the rinse performance will not be good, please increase times of rinse.
- 5.The data in the chart can be different from different models.
- 6.When editing the default program as energy efficiency program, washing time will increase automatically.

## Maintenance

- Please maintenance washing machine to extend service life.
- Before maintenance, please unplug.

### Body of washing machine

After washing, please clean it with soft cloth. If much contamination ,please use appropriate detergent or soap.

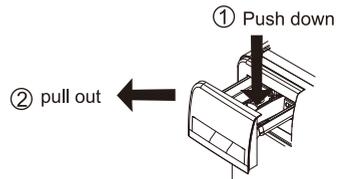
- Do not watering directly.
- Do not use putty-powder,diluent, gasoline,alcohol to clean machine body.

### Door Gasket Ring

After washing, please remove contamination, wastepaper and so on, if foreign matter exists, please remove.

### The Clearance of Detergent Box

Please clean the detergent box regularly. Pull it out and wash with clean water, then insert back.



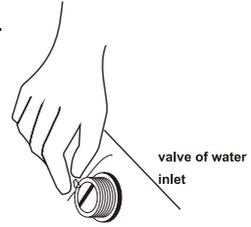
### The Clearance of Universal coupling ( Suggest:Once/ half year)

- If waste accumulated, it will influence water inlet speed.
- 1.Take off the soft pipe from connecting part side.
  - 2.Take off the screwing device according to the arrow showed.
  - 3.Wash the inside of the screwing device.
  - 4.Install the cleaned crewing device with the inlet soft pipe.



### The clearance of inlet water valve ( Suggest:Once/ half year)

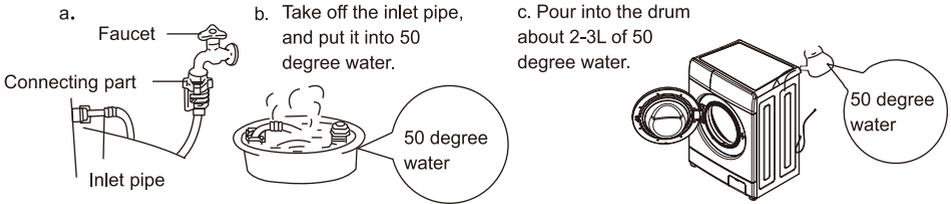
- 1.Take off the soft pipe from washing machine side.
- 2.Take off the filter net from water valve.
- 3.Clean the filter net with tooth-brash.
- 4.Install the soft inlet pipe.



## Maintenance

### When washing machine is frozen

- 1.Cover stopcock and connecting part with hot towel.
- 2.Take off the inlet pipe, and put it into 50 degree water.
- 3.Pour into the drum about 2-3L of 50 degree water.
- 4.Connect inlet pipe, turn on the stopcock and start the washing machine, please check whether inlet and outlet is normal.



### The Clearance of dewatering-pump filter( Suggest: once/month)

- 1.Press fastener on the pump after dewtering and power off, open the lid of water-pump filter.(Attention: if hot water inside, please go ahead after it be cold.)
- 2.Take off the filter anti-anticlockwise.
- 3.Wash the filter.
- 4.Direct at pump and insert the filter, tighten it clockwise and tighten the lid.  
Attention: a. Please tighten the filter well to avoid leak.  
b. Please do not clean during operation.

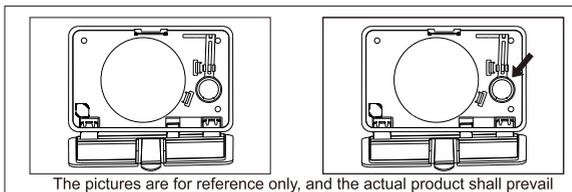
### The Drum Clearance (Suggest once/month)

After using for a period, some dirt maybe exist. You can clean the inside and outside of drum by operating the drum procedure.  
Attention: please do not put cloths and detergent when clearing the drum.

## Emergency Open the Door (Only automatic door locks have this function)

When there is power cut and the door cannot be open normally, but you need to open the door, please pull open the emergency door opening tab, and remember to reset the emergency door opening tab.

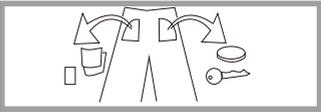
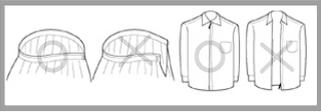
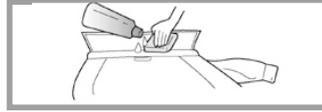
The pull-tab is located at the front right bottom of the inside of the cover. Please open the cover when use.



### Attention

Forbid to use the emergency door opening tab when the machine is running; When you have to use it at emergency, please open the emergency door opening cover when water cooling to avoid scald because there will be excess water flowing out from the inner tub at high temperature.





## Non-fault conditions

The door can't open.	<ul style="list-style-type: none"><li>● The program is running.</li><li>● There are clothes between the door and door seals.</li></ul>
There is an odor.	<ul style="list-style-type: none"><li>● There may be a smell of rubber because some components are made up of rubber.</li></ul>
There is too little water when wash and rinse.	<ul style="list-style-type: none"><li>● Roller washing machine just needs a little water when operating.</li></ul>
No water inflowing.	<ul style="list-style-type: none"><li>● Is the tap turned on?</li><li>● Is the inlet pipe frozen?</li><li>● Are the filters blocked?</li></ul>
Water inflows halfway	<ul style="list-style-type: none"><li>● If the water level declines, the washer will supply water automatically.</li></ul>
Water outflows when washing.	<ul style="list-style-type: none"><li>● Check if add the detergent with too much bubbles.</li></ul>
Remaining time changes	<ul style="list-style-type: none"><li>● If clothes are off center when spin, spinning time will extend to correct the deviation.</li></ul>

There is abnormal noise when spin.

- Check if the power line touches with cabinet.
- Have the transport bolts been dismantled?
- Are there some hairpins or coins in the roller?

The washer can't work after the failure of electricity.

- The washer will stop working after the failure of electricity. When the power is restored, it still can't continue to work. Please press the power button and reset the program.

## Troubleshooting Guide

Phenomenon	check points	solutions
Washer can't start	<ul style="list-style-type: none"> <li>● Check if press the power button or start/pause button?</li> <li>● Is the plug pulling out?</li> <li>● Is there a power failure?</li> <li>● Check if cut the leakage protector?</li> </ul>	<p>Press the power button or start/pause button. Connect the plug. Please wait. Open the leakage protector.</p>
Spinning screen shows "UE"	<ul style="list-style-type: none"> <li>● Check if disassemble the carriage bolt?</li> <li>● Is the machine placed steadily?</li> <li>● Are the clothes too small or light?</li> <li>● Are the locknuts on under the feet tightened up?</li> </ul>	<p>Disassemble the carriage bolt. Place the machine on a steady ground. Add more clothes. Tighten up the locknuts.</p>
Water inflow screen shows "IE"	<ul style="list-style-type: none"> <li>● Check if turn the tap off?</li> <li>● Is the water supply cut off or the water pressure too low?</li> <li>● Are the water inlet pipes frozen?</li> <li>● Are the filters blocked?</li> </ul>	<p>Open the stopcock. Please wait. Use hot water to unfreeze the pipes. Take out the filters and clean them.</p>
Water outflow screen shows "OE"	<ul style="list-style-type: none"> <li>● Are the outlet pipes placed too highly?</li> <li>● Are the outlet pipes frozen?</li> <li>● Are the outlet pipes blocked?</li> <li>● Are the floor drain blocked?</li> </ul>	<p>Please put away the outlet pipes and make sure the height within 1M. Use hot water to unfreeze the pipes. Take out the foreign matter and dredge the pipes. Clean the floor drain.</p>
Door trouble screen shows "DE"	<ul style="list-style-type: none"> <li>● Make sure if start the washer without closing the door well.</li> </ul>	<p>Make sure the door truly closed</p>
Not heating screen shows "LE"	<ul style="list-style-type: none"> <li>● Please pull out the plug and call for the after sale service</li> </ul>	
Keep water inletting without stop, screen shows "FE"	<ul style="list-style-type: none"> <li>● Due to the abnormal of water inlet valve and water level sensor</li> </ul>	<p>Shut the water tap, pull out the plug and call for the after sale service</p>
The wash drum does not running, screen shows "LE" or "CE"	<ul style="list-style-type: none"> <li>● Please pull out the plug and call for the after sale service</li> </ul>	
Too much bubble	<ul style="list-style-type: none"> <li>● If adding the amount of detergent is more than the suggested?</li> <li>● If use the low bubble detergent which is especially for front loading washing machine?</li> </ul>	<p>Add proper amount of detergent. Use the correct type of detergent.</p>
The fault of water level sensor, the screen shows "PE"	<ul style="list-style-type: none"> <li>● If the water level sensor has fallen off or not?</li> <li>● If the water level sensor pipe blocked or there is a big pressure?</li> </ul>	<p>Tighten the sensor. Open the water pipe excluded congestion or pressure</p>
Power off, the screen shows "PF"	<ul style="list-style-type: none"> <li>● Power off then power on, push the "Power" button, the screen display "PF" to indicate that the power has powered off before. The machine can be in normal operation.</li> </ul>	<p>To push the button of "Start/Pause" can continue the operations before power off. And the other operations can be processed.</p>

## Specification

Model	WM7-12-001IW	WM8-14-001IW WM8-14-001IBG	WM9-14-001IW WM9-14-001IBG
Rated washing capacity	7.0kg	8.0kg	9.0kg
Rated spinning capacity	7.0kg	8.0kg	9.0kg
Rated voltage	220-240V~,50Hz	220-240V~,50Hz	220-240V~,50Hz
Rated washing power	200W	350W	200W
Rated spinning power	500W	700W	600W
Rated heating power	1600W	1600W	2000W
Maximum power	1700W	1750W	2200W

Specification and feature are subject to change without prior notice for purpose of product improvement .

## Environmental Protection

### Correct Disposal of this product

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the collection systems or contact the retailer where the product was purchased. They return and can take this product for environmental safe recycling.





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